ETL Systems
New technologies
in RF distribution

Benefits of having an online Account:

- 24/7 access to GBP, USD, EUR pricing.
- Orders can be placed using credit card or with credit terms if you already have these in place with us.
- Ability to generate PDF quotations with estimated lead-times any time of day.
- Your account has the facility to store all orders and quotes that you have generated/processed and we can upload documents for you such as product datasheets.
- You will have access to exclusive online volume discounts starting at quantity 5 (unless you have a higher existing discount).

Register for an online Account.

https://www.etlsystems.com/user/register

- You will be presented with a form that requires your email address, a unique username you create, your company name, chosen currency (GBP / USD / EUR), EU VAT number if applicable, your first and last name, along with the billing address for the company.
- This request will then to go a member of the Components Team and once approved, you will be sent an email including a link to set up your account password.

Use our Search and Filtering functions to find the right products for your application within our wide range of product groups.

Broadcast

Marine Oil & Gas

SNG & VSAT

Satellite Teleport

Choose to write a custom enquiry related to an individual or group of products.

- Click the ENQUIRE button on as many individual products as you like, and these will pull through to your personal Enquiry List available at the top of the Web Page.

Connector Type	Model No.	Price	Datasheets			
50ohm SMA	ODU-2502-S5S5	£163.87	📄	ENQUIRE	QUOTE	ORDER
50ohm N-Type	ODU-2502-N5N5	£163.87	📄	ENQUIRE	QUOTE	ORDER

- You should see the following text box appear detailing each product once added:

Product L-band Splitter/Combiner 2-way - DC + 10MHz Pass - Outdoor IP67 50ohm SMA|ODU-2502 added to Enquiry List

- Select your Enquiry List from the top of the Web Page.   ENQUIRY LIST (2 ITEMS)

- This will lead you to the following form for completion that contains all of your selected products:

CONTACT

ETL is based in Herefordshire, England close to the Madley earth station. This is about 2.5 hours from London and 1.5 hours from Birmingham.

HEREFORD MAIN OFFICE

Address:	Coldwell Radio Station Madley, Hereford, HR2 9NE, UK
General:	+44-(0)-1981-259-020
Sales:	+44-(0)-1981-259-030
Purchasing:	+44-(0)-1981-259-080
HR:	+44-(0)-1981-259-052
Email:	info@etlsystems.com
Support:	support@etlsystems.com
Fax:	+44-(0)-1981-259-021

R&D CENTRE - RICKMANSWORTH

Address:	Suite C, Ground Floor, Trinity Court, Batchworth Island Church Street Rickmansworth Hertfordshire WD3 1RT
Phone:	+44-(0)-1923-237-777
Email:	info@etlsystems.com

US SALES OFFICE ADDRESS

Address:	297 Herndon Pky Ste 303 Herndon, VA, 20170-4469 USA
Phone:	+1 703 6570411
Email:	ussales@etlsystems.com

UAE SALES OFFICE ADDRESS

Address:	Ex Desk 48, 2nd Floor, CNN Building, Dubai Media City, P.O. Box 500717, Dubai, U.A.E
General:	+971 4 428 0918
Email:	menasales@etlsystems.com

LEAVE A MESSAGE

Please fill in your enquiry below. Mandatory fields are marked *.

SUBJECT

(•) Sales Enquiry   ( ) Technical Support Enquiry   ( ) General Enquiry

YOUR NAME *

alice.collis@etlsystems.com

COMPANY *   POSITION IN COMPANY

YOUR EMAIL *   TELEPHONE *

alice.collis@etlsystems.com

POSTAL ADDRESS *

POSTAL COUNTRY *

- Select -

☐ Interested in becoming an ETL partner

☐ Sign up to our newsletter

ENQUIRY LIST

⊕ L-band Splitter/Combiner 4-way - DC + 10MHz Pass - 50 ohm SMA
   REMOVE

⊕ L-band Splitter/Combiner 2-way - DC + 10MHz Pass - Outdoor IP67 - 50ohm SMA   REMOVE

MESSAGE *

Send message

- Once you have clicked 'Send message' this will go to our Admin team for allocation to the correct Sales Manager of your region, someone will then be in touch to discuss your enquiry. You will also be emailed a copy of the enquiry form.

Broadcast   ## Marine Oil & Gas   ## SNG & VSAT   ## Satellite Teleport

Choose to generate your own online and PDF quotation for an individual or group of products.

- Click the QUOTE button on as many individual products as you like, and these will pull through to your personal CART available at the top of the Web Page.

Connector Type	Model No.	Price	Datasheets			
50ohm SMA	ODU-2502-S5S5	£163.87	📄	ENQUIRE	QUOTE	ORDER
50ohm N-Type	ODU-2502-N5N5	£163.87	📄	ENQUIRE	QUOTE	ORDER

- You should see the following text box appear detailing each product once added:

L-band Splitter/Combiner 2-way - DC + 10MHz Pass - Outdoor IP67 [ODU-2502-S5S5] added to your cart.

If you wish to only receive a quote, please continue to the checkout until you see the 'Save as a quote' button.

- Select your CART from the top of the Web Page choosing VIEW CART:

CART (3 ITEMS)

1 x	COM04L1P-2504	75 ohm F-Type	£103.23
2 x	ODU-2502	50ohm SMA	£327.74

VIEW CART

- This will lead you to the following page outlining all of your selected products where you can choose to remove or update product quantities, please then proceed to 'Update cart' if changes have been made, and select 'Buy online or get a quote'.

Update cart   Buy online or get a quote

- This will lead you to the following form for completion that requires Shipping and additional information.

- Once complete, select Save as a quote.   Save as a quote

- You should see the following text box appear:

Thank you, your quotation request has been received. A copy will be sent to your email shortly.

- You can also review your quotation on the same page, and DOWNLOAD PDF per the button in the bottom right.   DOWNLOAD PDF

Broadcast   Marine Oil & Gas   SNG & VSAT   Satellite Teleport

Choose to submit an online order for an individual or group of products.

- Click the ORDER button on as many individual products as you like, and these will pull through to your personal CART available at the top of the Web Page.

Connector Type	Model No.	Price	Datasheets			
50 ohm N-Type	TEEBX-4010-N5N5	£162.75	📄	ENQUIRE	QUOTE	ORDER
50 ohm SMA	TEEBX-4010-S5S5	£162.75	📄	ENQUIRE	QUOTE	ORDER

- You should see the following text box appear detailing each product once added:

Wideband Bias Tee - 10MHz Pass [TEEBX-4010-N5N5] added to your cart. If you wish to only receive a quote, please continue to the checkout until you see the 'Save as a quote' button.

- Select your CART from the top of the Web Page, choosing VIEW CART.

CART (1 ITEM)

CART (1 ITEM)	🌐 WORLDWIDE P
1 x	TEEBX-4010	50 ohm N-Type	£162.75

VIEW CART

- This will lead you to the following page outlining all of your selected products where you can choose to remove or update product quantities, please then proceed to 'Update cart' if changes have been made, and select 'Buy online or get a quote'.

Update cart   **Buy online or get a quote**

- This will lead you to the Order Information page for completion that requires Shipping and additional information such as requested documents, choice of payment method and Purchase Order No .

- Once complete, select Continue to review.   **Continue to review**

- You will then be able to review what information you have input, and select Pay and complete purchase.   **Pay and complete purchase**
- Payment by credit card will be transferred to a Sage Pay Portal for you to input your card information.
- Checkout is now complete, you should be provided with an Order number and you will receive email confirmation from the website; you can also review your order in your Account page, which is hyperlinked per the image below.

ETL Systems

Order Receipt
Thank you for your purchase. We are getting your order ready to be shipped. Please note that lead times can vary & for updates please contact the Components team.

Order #W02124

Date: Wednesday, August 11, 2021 - 14:20

Payment Method: Purchase on Account (purchase_on_account)

Description	Model No.	Connector Type	Typical Lead time	Qty	Total
Wideband Bias Tee - 10MHz Pass	TEEBX-4010	50 ohm N-Type	10 days	1.00	£162.75

Shipping Information	Billing Information

CHECKOUT COMPLETE

Thank you for your order. Your order number is W02124

You can view your order on your account page when logged in.

- Please be advised that the 'Typical Lead Time' is only typical and this may vary depending on current stock levels.

- A member of the Admin team within ETL will be in touch once your order has been scheduled and a lead time is confirmed.

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Changing and reviewing Account information

- Select MY ACCOUNT from the top right hand side of the web page

  MY ACCOUNT   LOG OUT

- You should then be able to view the following tabs:

  View   Address book   Resources   Edit   Submissions   Orders   Quotations   Logout

Tabs explained:

- **View** This will provide an overview of your account, listing active time as a member, Company Name, whether you have been granted Account payment terms, and whether you have an approved discount.

MEMBER FOR 3 years 1 month

Company: ETL Systems
Account Payments: ✓
Payment Terms: 30
Approved: ✓
Credit Limit: 1000.00

- **Address book** This will provide an overview of Addresses listed on your account, this can have multiple listings.

- **Resources** This will provide an overview of Resources available on your account, this can have multiple attachments that can only be added by an member of Administration from ETL Systems.

Attachment	Size
OSC10-8112 v1.2.pdf	409.27 KB

- **Edit** This area will allow you to change your password, Time Zone, Default Currency and add an EU Vat number if applicable.

- **Submissions** This will provide an overview of submitted enquiries which you can view.

- **Orders** This area will allow you to view any current and previous orders and their value; this page will <u>not</u> provide an update on the status of an order, this can be obtained by contacting components@etlsystems.com.

Order number	Date ▼	Total	State
W02124	11/08/2021 - 14:20	£206.10	Fulfillment

Fulfilment State implies that you completed your purchase online and that no further online action is required.

- **Quotations** This will provide a list of Quotations that you have generated online and their value, from here you can choose a quotation and generate a PDF copy.

Quotation number	Date ▼	Total	State
Q21081100576	11/08/2021 - 11:36	£531.57	Quotation

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I HAD A WEB ACCOUNT ON THE OLD ETL WEBSITE BUT CAN'T LOG IN WITH MY DETAILS, WHY?

All passwords the old website stored were hashed. This is common practice with websites and keeps your password secure.

But because of hashing the passwords it is not possible to move them across to this current website. So although your account exists, your old password will not work.

If this is the first time logging into your web account on this website you will need to reset your password. You can do that using the **reset password link**, found in the log in area of the website.

I'VE FORGOTTEN MY PASSWORD, HOW CAN I RESET IT?

Resetting your password is simple, to reset you will need to enter your email address or username - https://www.etlsystems.com/user/password

I'VE FORGOTTEN MY USERNAME, HOW CAN I RESET IT?

Resetting your username is simple, to reset you will need to enter the email address you registered your account with and request a password reset as above This will confirm your username and will prompt you to update your password. **Tip** *you may have set your username as your email address!*

WHAT CAN BE DONE IF I CANNOT FIND A PRODUCT THAT FITS MY REQUIREMENTS, BUT YOU HAVE SOMETHING SIMILAR?

We suggest you click '**ENQUIRE**' on the closest matching product and fill in the submission form detailing the exact specifications that you need. It might be that we have a recently designed product that has not yet been made available on the website, or we could customise the existing product or look into designing a new product for you.

WHAT CONNECTOR TYPES AVAILABLE ARE THERE?

50 ohm SMA, N-Type and BNC, 75 ohm BNC and F-Type.

Connectors are female as standard, male connectors and other connector types are available on request.

CAN I PURCHASE RACK SYSTEMS PRODUCTS LIKE AN ETL MATRIX THROUGH THE WEBSITE?

You cannot purchase our rack system products e.g. an RF matrix through the website. However you can enquire and request a quote on our contact page.

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CAN I GET DISCOUNT WHEN I BUY RF COMPONENTS ONLINE?

Yes, if you place large component orders through our website you will qualify for bulk order discounts.

These discounts are exclusively available through our website. If you order via account and already have discount applied the website will automatically choose the discount which is greater and apply it to the items at checkout.

Discount breakdown

5% off for quantities between 6-10

10% off for quantities between 11-25

15% off for quantities between 26-50

17.5% off for quantities between 51-100

20% off for quantities between 101-500

25% off for quantities over 501

HOW LONG WILL IT TAKE FOR MY RF COMPONENTS TO BE SHIPPED?

Carriage will be calculated once the order is placed and is added as an additional line item. The components team can advise on exact shipping details at your request. *Please use the lead times below as a guideline only.*

3-5 working days Passive Splitters/Combiners

1-2 weeks Active Splitters/Combiners, Impedance Transformers, Multiplexers, Bias Tees, DC Blocks, Equalisers, L-Band Attenuators, Terminators, Power Supplies, L-Band Couplers

2-3 weeks Amplifiers

2-4 weeks Scorpion Chassis and Modules, Oscillators

4-6 weeks Filters & High Frequency Splitters , Lightning Arrestors

6-8 weeks Custom products, PoE and Pin Diode switches, Fibre Modules, Waveguide, Isolators, LNAs, High Frequency Couplers and Attenuators

10 + weeks Frequency Converters, Complicated Customs and Special Projects

WHERE DOES ETL SYSTEMS HAVE OFFICES?

ETL has offices in Hereford, Watford and Braintree in the UK. Outside of the UK, ETL also has a regional office outside of Washington D.C. in Herndon USA and in Dubai. In addition to these global offices, we also have global partners to provide assistance.

All of our RF distribution products are shipped from our UK head office in Hereford.

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